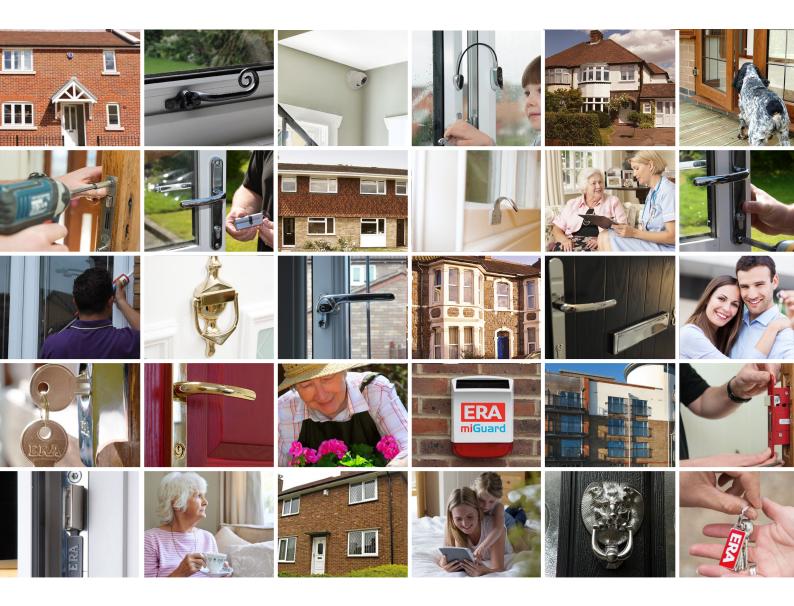


Securing homes for the future



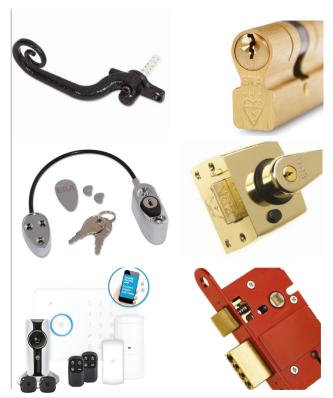
With over 175 years of manufacturing, design and innovation, ERA has been firmly at the heart of securing homes in the UK since 1838. As a one stop shop for all window and door solutions we are a partner who can offer you advice and technical recommendations to meet some of the challenges of home security across a range of houses with very different needs.

Product innovation starts with our design and technical teams. We engineer quality and performance into every piece of door and window hardware to create products with durability, ease of installation and functionality in mind to enhance the overall performance of a home. From locks, handles and hinges to alarms and Smartphone locking, our product range ensures together we can secure the future of homes across the UK.

Innovations in security

At the cornerstone of the UK's hardware sector ERA continues to drive the innovation that underpins home security. We've been doing it since we made our first lock in 1838 and continue to do it today. Our job is simple - develop window and door hardware that stands out from the rest while giving registered providers clear benefits.

This starts with designing a range of products that meet the needs of the end user. We ensure they conform to the latest standards not only in terms of their durability, functionality, corrosion resistance and security; but also longevity ensuring we think about the products whole life costs. Making sure products are value for money and customers are fully supported from initial specification through to purchase and after care; developing partnerships and working together.





Since we made the first locks all those years ago we have been striving to improve and enhance the security of homes across the UK. We think it's important that everyone has access to a home and is able to protect the things they love within that home. The government initiatives to help as many people as possible get access to high quality affordable housing ensures that many people have already or will have this opportunity. Work is ongoing to make improvements to existing homes, ensuring the housing needs of the vulnerable and older people are meet through housing and that first time buyers have access to Shared Ownerships schemed enabling them to get a foot on the ladder.

ERA has a wealth of knowledge and a vast product range to help housing/ maintenance departments achieve this. From products suitable for child safety in high rise applications, to British Standard locks to secure window and doors, to helping the more vulnerable and older generations remain in their homes as long as possible creating a safe and secure environment with products such as alarms, door chains, spyholes — ERA can provide it all.

Delivering for registered providers

For us, giving customers what they need is as much about how we do business as it is about our market leading product innovation. We have good committed people, at all levels and in all areas of the business and our industry leading service levels mean we can supply goods on time and in full when customers need them.

We have a well-managed robust supply chain that works from manufacture to distribution; and our dedicated sourcing teams in the Far East and here in the UK develop partnerships with those suppliers to build lasting relationships to fulfil that supply

chain. We also work with contractors to help us understand and improve the whole supply chain.

Fully accredited to the latest Quality Management System (ISO 9001) all products go through a testing regime to verify performance in line with our enhanced durability, security, abuse and corrosion resistance requirements. Our commitment to waste management with a view to reduce landfill, works within our Environmental Management System to reduce our environmental impact.

The expertise you need the ERA way

The legislative and regulatory landscape is moving and we have seen some significant changes over the last few years. Which is where our team of ERA Experts come in, to offer technical advice and help when you need it whether that's over the phone, email or on site. We are also a member of industry leading trade associations and a number of our experts sit within the committees to influence those standards.

At ERA, we leave nothing to chance. Our UKAS accredited test house is fully equipped to test residential windows and doors to the latest industry standards. Our team of experienced engineers can provide fully accredited test reports to submit to certification bodies. Not only that, but the test house plays an integral role in our new product development, testing product capabilities and life cycle before launch. Ensuring that when products reach the UK's homes, you can be confident they are 'fit and forget'. We, like our customers take enormous pride in what we do. It's the reason our team works hard every day to create the ultimate in window and door hardware.















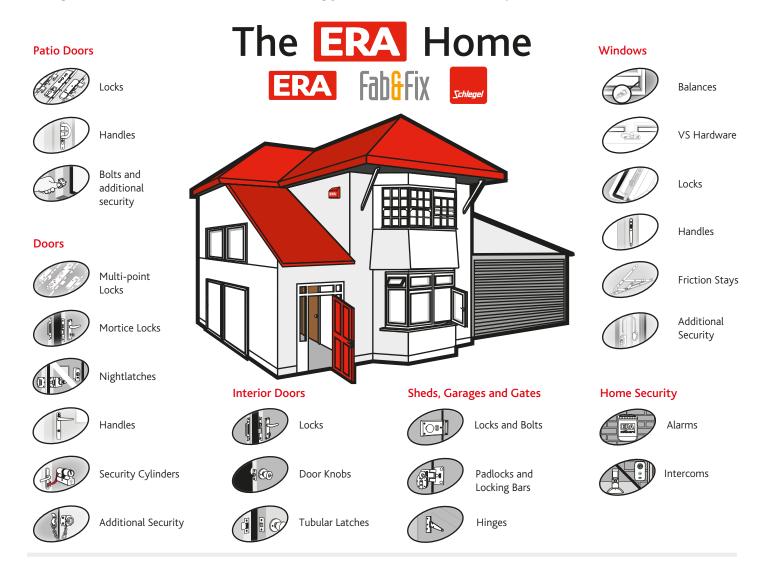




"We believe in only using market leading suppliers with proven guarantees. Yes there are big savings to be made from other companies, but reliability, product range, guarantees service and supplier back up are more important and provide us with real peace of mind". (Director, Glazerite Windows Ltd)

For total home security

ERA has a complete range of window and door components from locks, gearing, handles and hinges to alarms and Smartphone locking. Many of our products hold third party certification from Sold Secure, Secured By Design to a British Standard Kitemark allowing you to feel confident that specifications can be achieved.



But, it's not all about locks . . .

At ERA, our strength is 'People' and without them ERA would not have become; and continue to be the business is it today. We want to develop people to reach their full potential through Investors in People (IiP) and are fully committed to the development of current and future employees (including apprentices). Outside ERA, we are committed to giving back to the local and wider community. We have a nominated national charity each year, voted for by employees and we raised over £14k for Sick Children's Trust in 2015 and hope to raise a similar amount for Cancer Research UK this year. ERA also supports the Locksmith House Museum in Willenhall – home of the UK's lock making heritage and proudly supports Neighbourhood Watch ensuring local communities have the very best crime prevention and security advice.